

Frequently asked questions:

Q) Why will resources such as the presentations and games not appear?

A) You need to have Adobe Flash player installed to view most of the resources which is a free download from <http://get.adobe.com/flashplayer/>

Q) Why don't the resources appear big enough on my interactive whiteboard/ projector screen, etc?

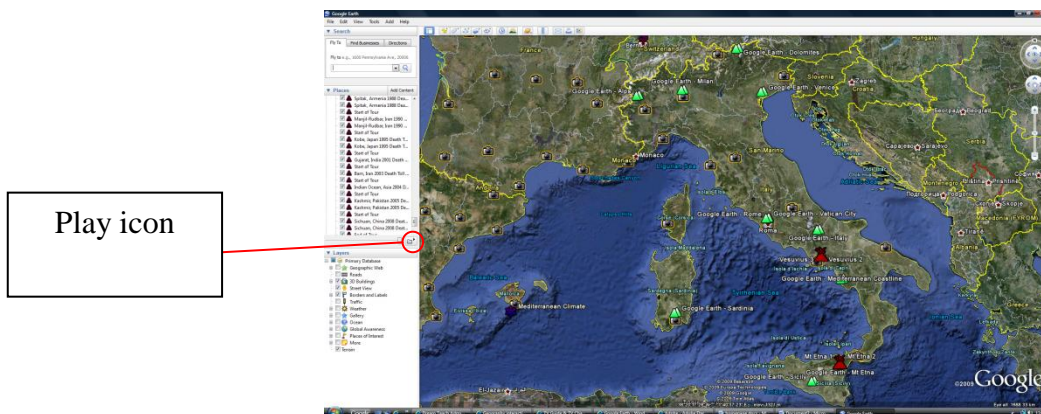
A) Press F11 to make presentations, games and other visual resources appear full screen, and F11 to revert back at any point. To enlarge movies there is a tab in the bottom right hand corner of the screen.

Q) Why don't the Google Earth tours work properly?

A) You need Google Earth installed on your computer to run these which is free from <http://earth.google.com/download-earth.html>

Q) Why don't the Google Earth tours run?

A) You need to click on the play icon which can be seen below:

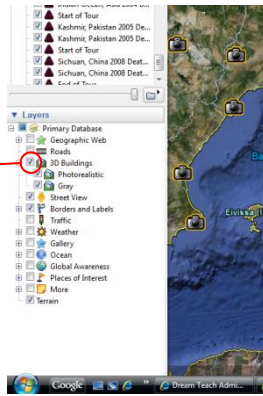


Q) Why don't buildings appear in 3D on Google Earth?

A) You need to have 3D buildings enabled in the layers menu (see below):



3D buildings
icon



Q) Why can't I print off assessment stickers correctly?

A) Use the printing guidance page. This is the first resource on the assessment page.
(<http://www.dreamteach.co.uk/demo/uploads/resources/files/52.pdf>).

Q) How will I know when my Dreamteach subscription expires, so that I can renew?

A) You will be sent an email to the address that you registered with us reminding you that your subscription is about to expire.